



MANNAR THIRUMALAI NAICKER COLLEGE

(Autonomous)

Pasumalai, Madurai- 625004

STUDENT SATISFACTION SURVEY ANALYSIS REPORT

(2020-2021)



**MANNAR THIRUMALAI NAICKER COLLEGE (AUTONOMOUS),
PASUMALAI, MADURAI.**

STUDENT SATISFACTION SURVEY -2020-2021

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**MANNAR THIRUMALAI NAICKER COLLEGE (AUTONOMOUS),
PASUMALAI, MADURAI.**

STUDENT SATISFACTION SURVEY -2020-2021

Student Satisfaction Survey (SSS) on overall institutional performance questions

1. The syllabus prescribed for the course suits the objective of the study.
 - a) Strongly agree
 - b) Agree
 - c) Neutral
 - d) Disagree
 - e) Strongly disagree
2. How much of the syllabus was covered in the class?
 - a) 85% to 100%
 - b) 70% to 84%
 - c) 55 % to 69
 - d) 30% to 54%
 - e) Below 30%
3. How well did the teachers prepare for the classes?
 - a) Thoroughly
 - b) Satisfactorily
 - c) Satisfactorily
 - d) Indifferently
 - e) Won't teach at all
4. How well were the teachers able to communicate?
 - a) Always effective
 - b) Sometimes effective
 - c) Just satisfactorily
 - d) Generally ineffective
 - e) Very poor communication
5. The teacher's approach to teaching can best be described as
 - a) Excellent
 - b) Very good
 - c) Good
 - d) Fair
 - e) Poor
6. Fairness of the internal evaluation process by the teachers
 - a) Always fair
 - b) Usually fair
 - c) Sometimes unfair
 - d) Usually unfair
 - e) Unfair
7. Was your performance in assignments discussed with you?
 - a) Every time
 - b) Usually
 - c) Occasionally/Sometimes
 - d) Rarely
 - e) Never
8. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.
 - a) Regularly
 - b) Often
 - c) Sometimes
 - d) Rarely
 - e) Never
9. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.
 - a) Significantly
 - b) Very well
 - c) Moderately
 - d) Marginally
 - e) Not at all
10. The institution provides multiple opportunities to learn and grow
 - a) Strongly agree
 - b) Agree
 - c) Neutral

d) Disagree

e) Strongly
disagree

11. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

a) Every time

d) Rarely

b) Usually

e) Never

c) Occasionally/Sometimes

12. Your mentor does a necessary follow-up with an assigned task to you.

a) Every time

d) Rarely

b) Usually

e) I don't have a mentor

c) Occasionally/Sometimes

13. The teachers illustrate the concepts through examples and applications

a) Every time

d) Rarely

b) Usually

e) Never

c) Occasionally/Sometimes

14. The teachers identify your strengths and encourage you with providing right level of challenges.

a) Fully

c) Partially

e) Unable to

b) Reasonably

d) Slightly

15. Teachers are able to identify your weaknesses and help you to overcome them

a) Every time

d) Rarely

b) Usually

e) Never

c) Occasionally/Sometimes

16. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process

a) Strongly Agree

c) Neutral

e) Strongly Disagree

b) Agree

d) Disagree

17. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

a) To a great extent

c) Some what

e) Not at all

b) Moderate

d) Very little

18. Teachers encourage you to participate in extracurricular activities.

a) Strongly Agree

c) Neutral

e) Strongly Disagree

b) Agree

d) Disagree

19. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

a) To a great extent

c) Some what

e) Not at all

b) Moderate

d) Very little

20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

- | | | |
|--------------|-------------|--------------|
| a) Above 90% | c) 50 – 69% | e) Below 29% |
| b) 70 – 89% | d) 30 – 49% | |

21. The overall quality of teaching-learning process in your institute is very good.

- a) Strongly agree
- b) Agree
- c) Neutral
- d) Disagree
- e) Strongly
- f) Disagree

22. Facilities (Library, Sports and other Infrastructure)

23. Do a SWOC analysis of the college based on your experience in the campus for the last three years keeping in mind the changes you wish to bring for the development of the Institution.

23.1 Strength

23.2 Weakness

23.3 Opportunity

23.4 Challenges

24. Three observations / suggestions to improve the overall teaching – learning experience in your institution.

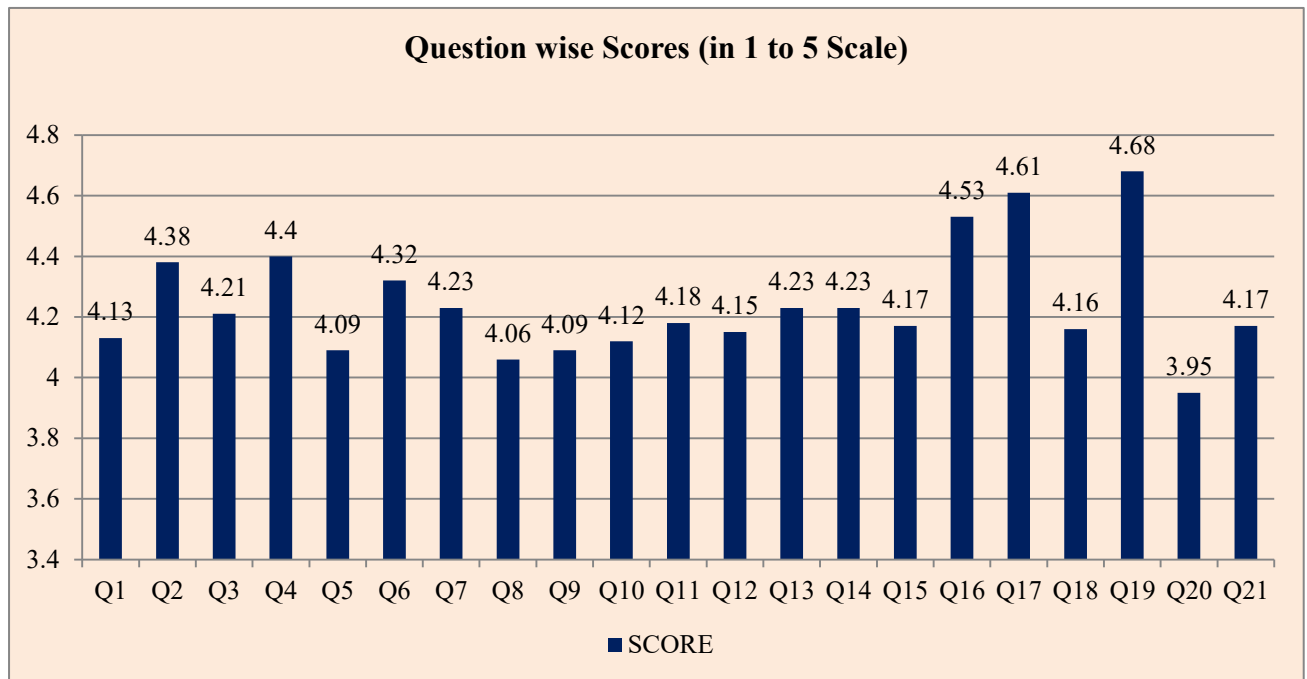
Suggestions for overall improvement of the institution.

Student Satisfaction Survey (SSS) on overall institutional performance Answers

Number of responses received for the (SSS) survey = 3356

S.NO.	QUESTIONNAIRE	SCORE
OVERALL AVERAGE SCORE		4.24
1	The syllabus prescribed for the course suits the objective of the study.	4.13
2	How much of the syllabus was covered in the class?	4.38
3	How well did the teachers prepare for the classes?	4.21
4	How well were the teachers able to communicate?	4.4
5	The teacher's approach to teaching can best be described as	4.09
6	Fairness of the internal evaluation process by the teachers	4.32
7	Was your performance in assignments discussed with you?	4.23
8	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	4.06
9	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	4.09
10	The institution provides multiple opportunities to learn and grow	4.12
11	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	4.18
12	Your mentor does a necessary follow-up with an assigned task to you.	4.15
13	The teachers illustrate the concepts through examples and applications	4.23
14	The teachers identify your strengths and encourage you with providing right level of challenges.	4.23
15	Teachers are able to identify your weaknesses and help you to overcome them	4.17
16	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	4.53
17	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	4.61
18	Teachers encourage you to participate in extracurricular activities.	4.16
19	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	4.68
20	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	3.95
21	The overall quality of teaching-learning process in your institute is very good.	4.17

Question wise scores (5 point Scale)



Questions wise Student Response

1	The syllabus prescribed for the course suits the objective of the study.	Strongly Disagree	Agree	Neutral	Dis Agree	Strongly Disagree
		1237	1511	456	101	51
2	How much of the syllabus was covered in the class?	85% to 100%	70% to 84%	55 % to 69 %	30% to 54%	Below 30%
		1857	1087	298	66	48
3	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Dis-Satisfactorily	Indifferently	Won't teach at all
		1319	1657	212	107	61
4	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
		2062	788	338	119	49
5	The teacher's approach to teaching can best be described as	Excellent	Very good	Good	Fair	Poor
		1403	1074	713	121	45
6	Fairness of the internal evaluation process by the teachers	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
		1726	1154	381	0	95
7	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		1709	1036	383	138	90
8	The institute takes active	Regularly	Often	Sometimes	Rarely	Never

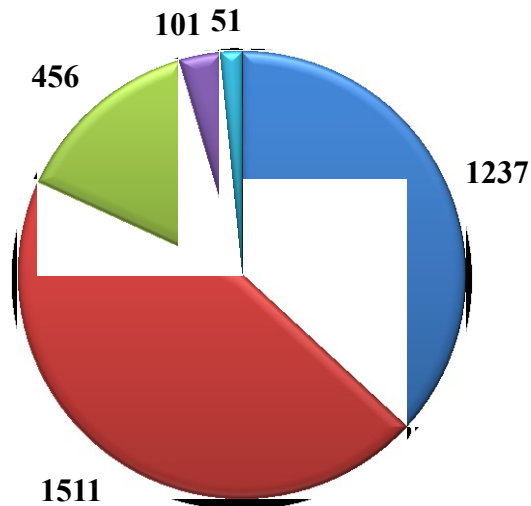
	interest in promoting internship, student exchange, field visit opportunities for students.	1763	657	524	213	199
9	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly	Very well	Moderately	Marginally	Not at all
		1257	1465	416	130	88
10	The institution provides multiple opportunities to learn and grow	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
		1359	1321	473	135	68
11	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		1604	1109	364	185	94
12	Your mentor does a necessary follow-up with an assigned task to you.	Every time	Usually	Occasionally/Sometimes	Rarely	I don't have a mentor
		1512	1202	397	140	105
13	The teachers illustrate the concepts through examples and applications	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		1696	1077	355	114	114
14	The teachers identify your strengths and encourage you with providing right level of	Fully	Reasonably	Partially	Slightly	Unable to
		1766	980	349	151	110

	challenges.					
15	Teachers are able to identify your weaknesses and help you to overcome them	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		1689	991	356	188	132
16	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		2062	1039	225	16	14
17	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a Great extent	Moderate	Some What	Very Little	Not at All
		2248	965	94	30	19
18	Teachers encourage you to participate in extracurricular activities.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		1466	1240	427	152	71
19	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a Great extent	Moderate	Some What	Very Little	Not at All
		2300	1052	2	2	0

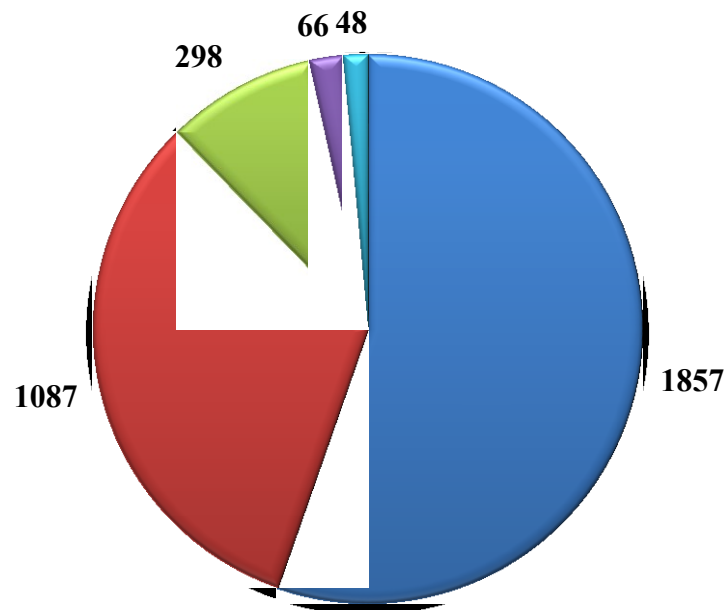
20	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 90%	70%-89 %	50 %-69 %	30 % – 49%	Below 29%
		1293	1167	527	158	211
21	The overall quality of teaching-learning process in your institute is very good.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		1459	1235	495	112	55

STUDENT SATISFACTION SURVEY - CHART

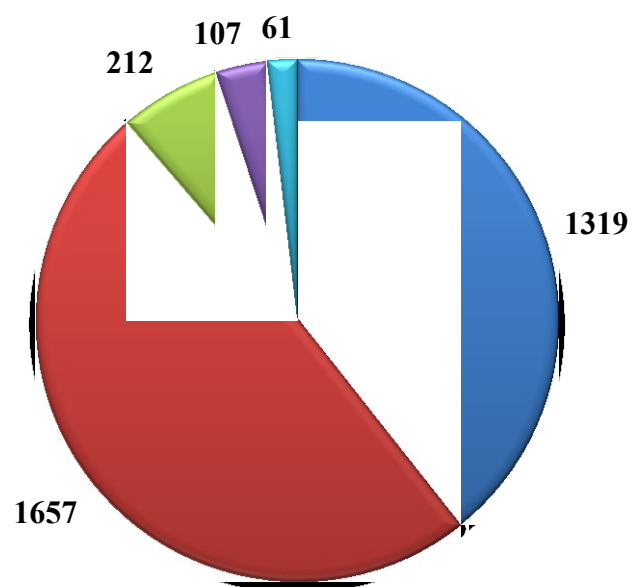
1. The syllabus prescribed for the course suits the objective of the study.



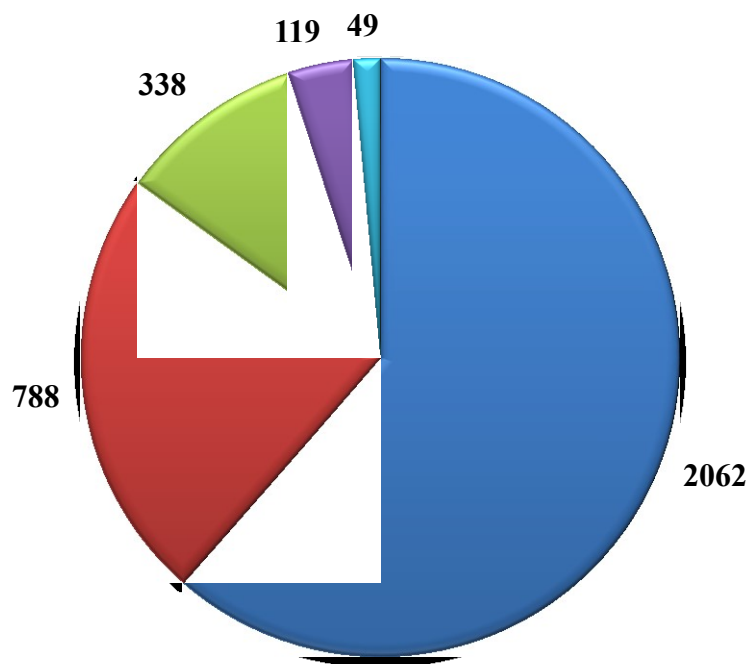
2. How much of the syllabus was covered in the class?



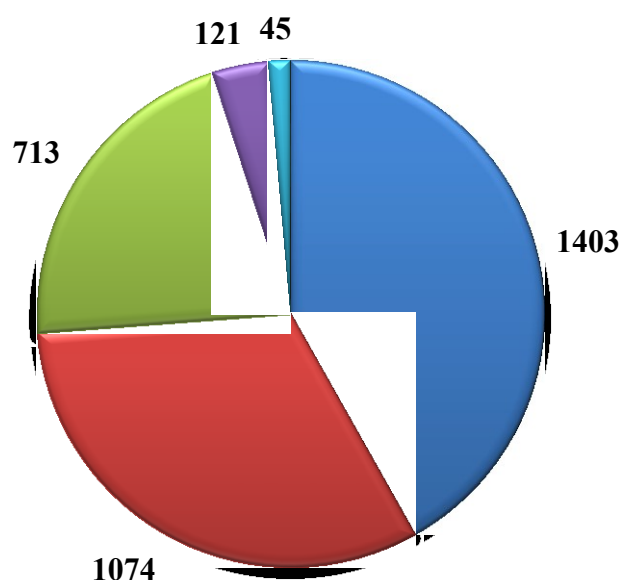
3. How well did the teachers prepare for the classes?



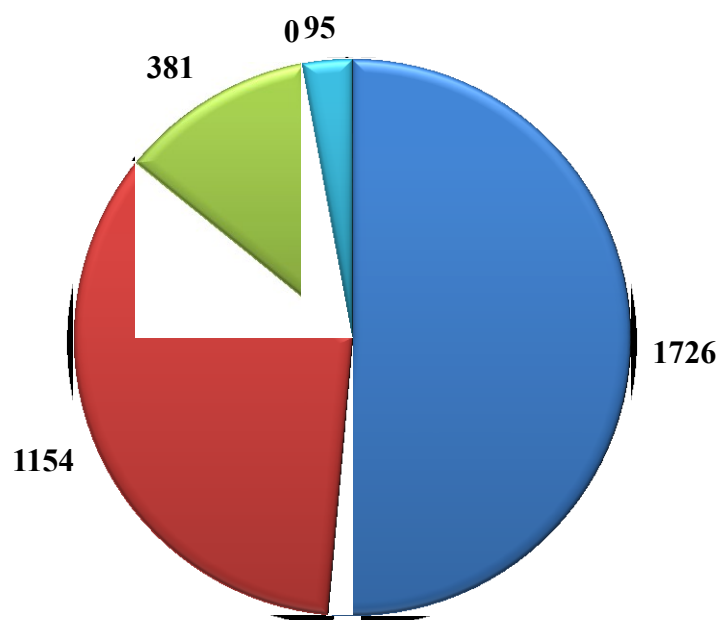
4. How well were the teachers able to communicate?



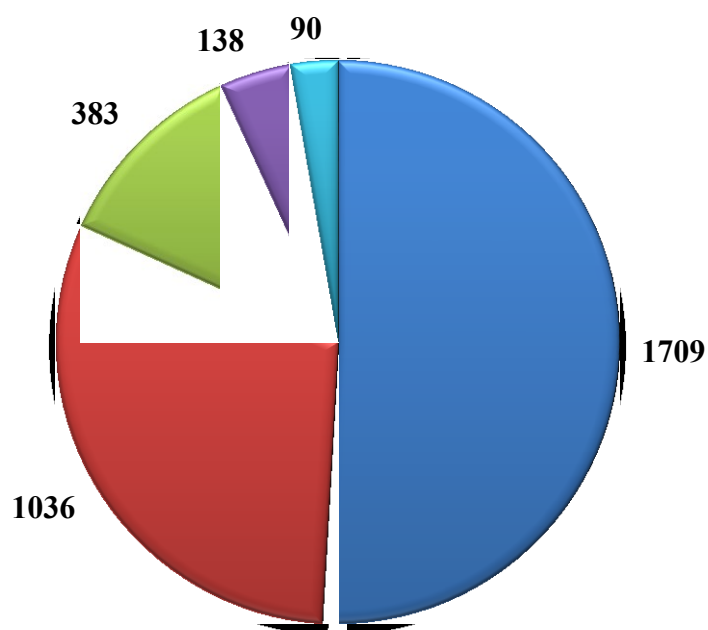
5.The teacher's approach to teaching can best be described as



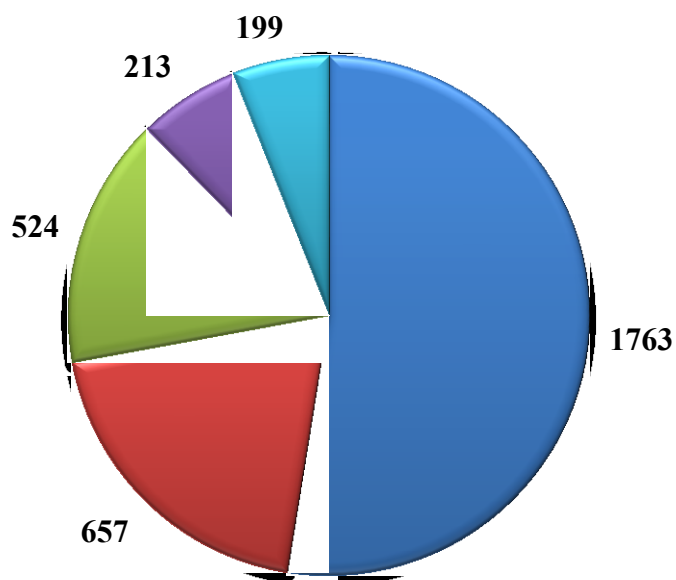
6.Fairness of the internal evaluation process by the teachers



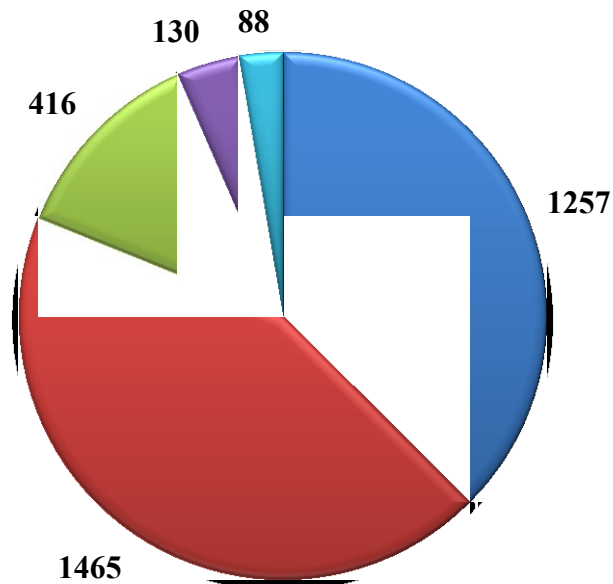
7. Was your performance in assignments discussed with you?



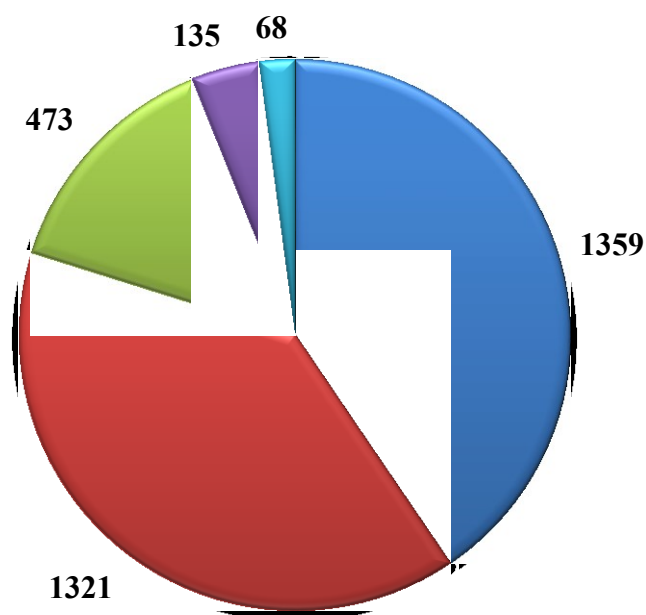
8. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



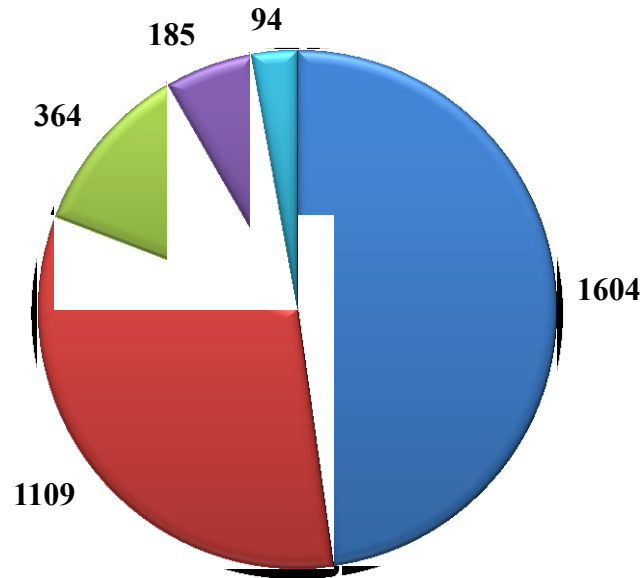
9. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



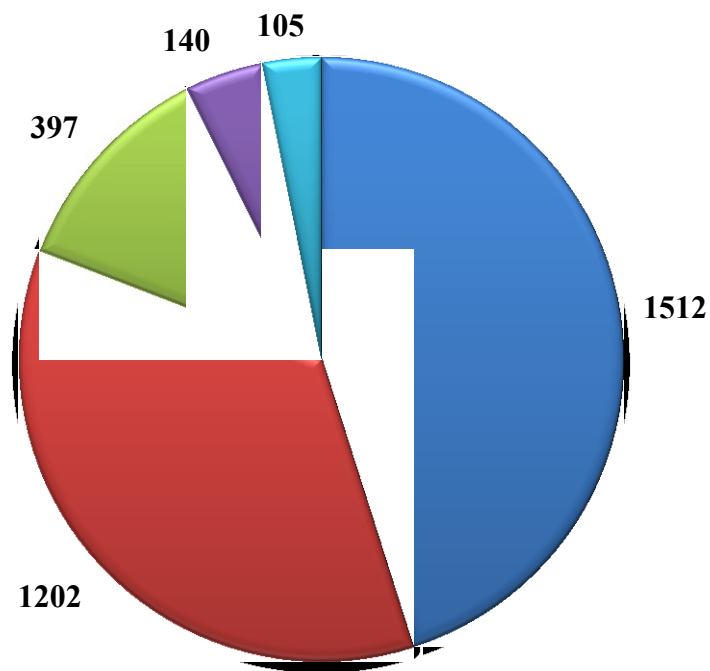
10. The institution provides multiple opportunities to learn and grow



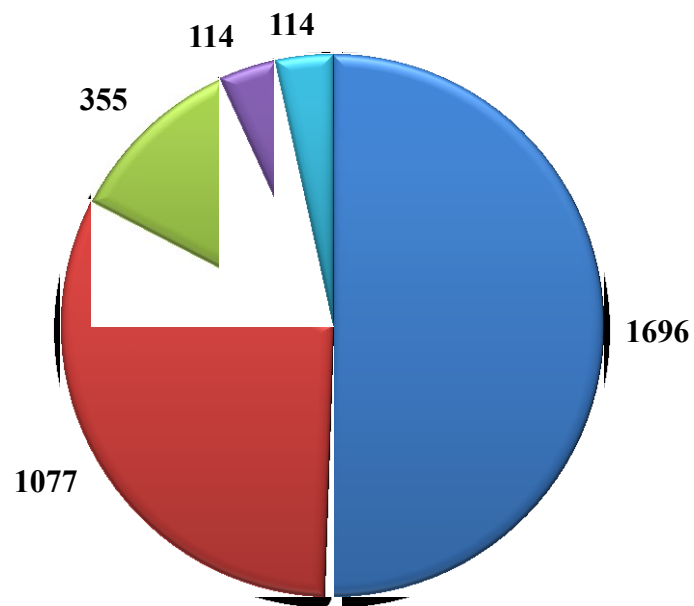
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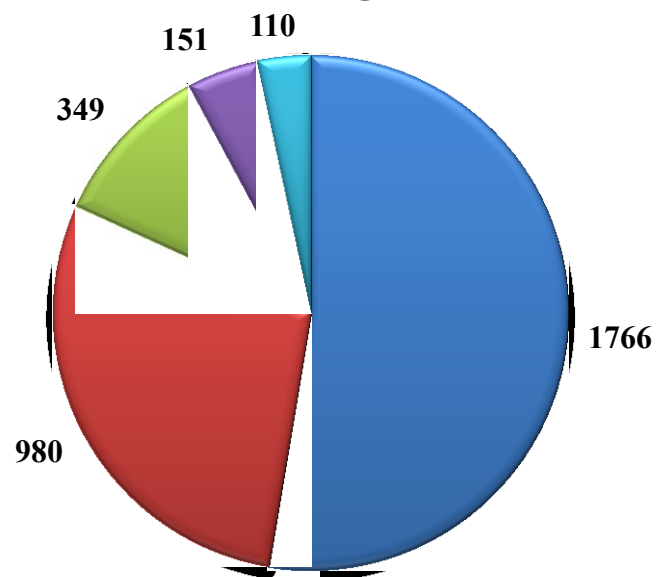
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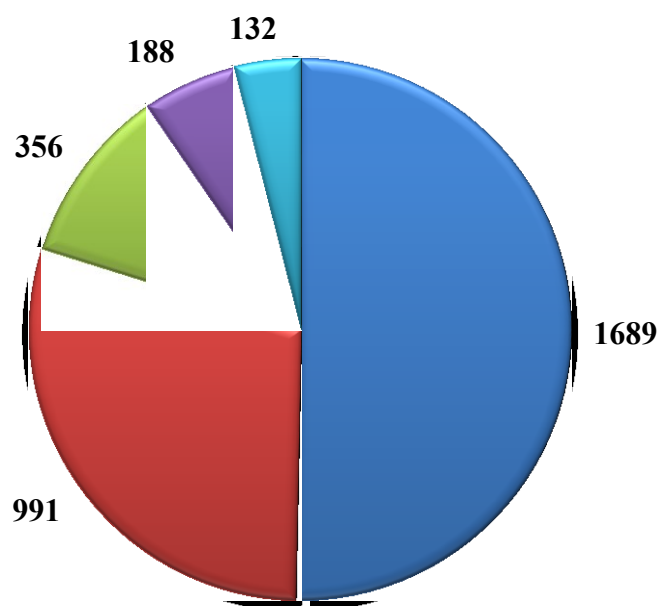
13. The teachers illustrate the concepts through examples and applications



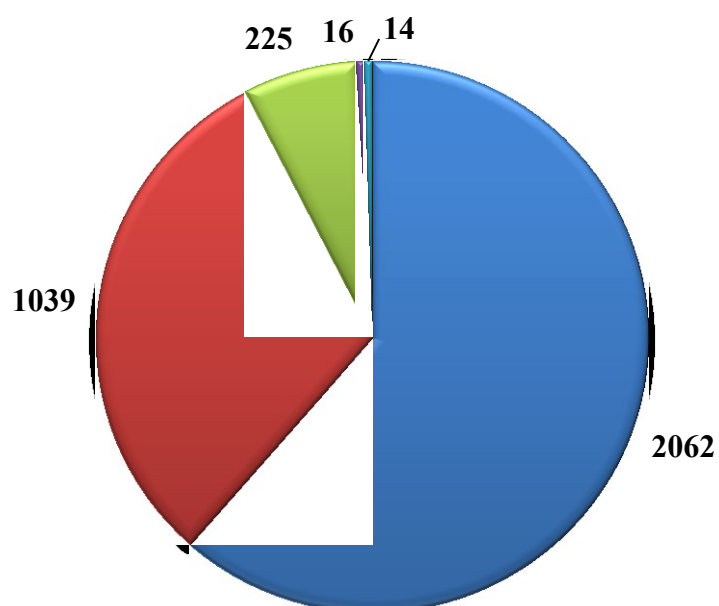
14. The teachers identify your strengths and encourage you with providing right level of challenges.



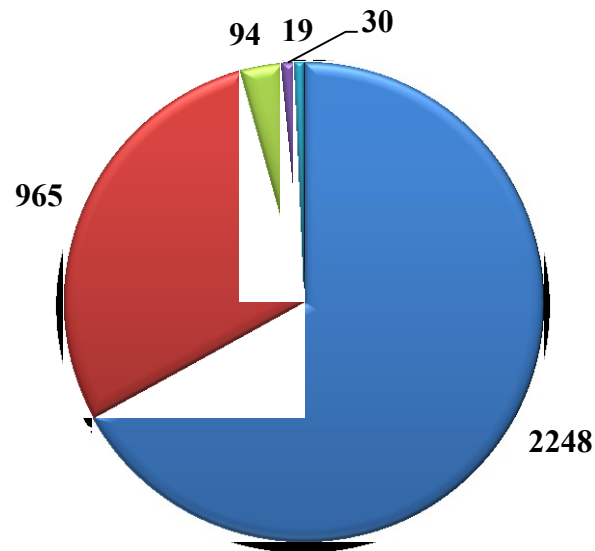
15. Teachers are able to identify your weaknesses and help you to overcome them



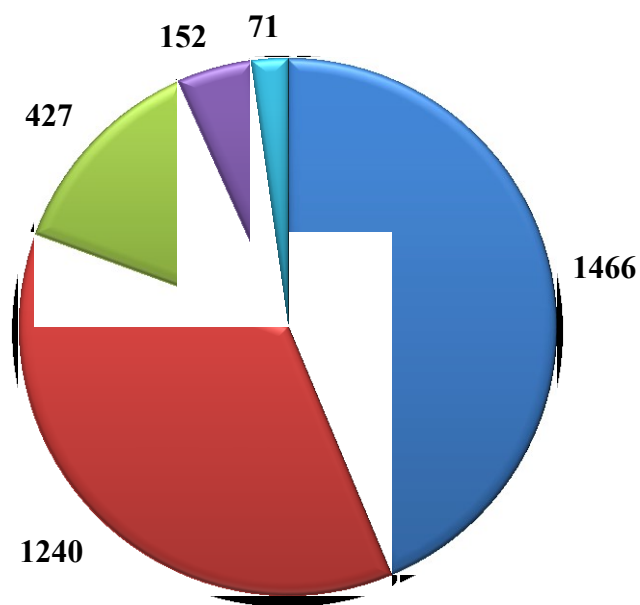
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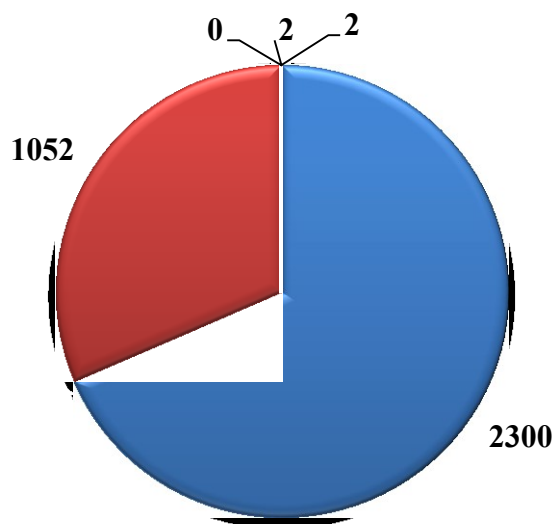
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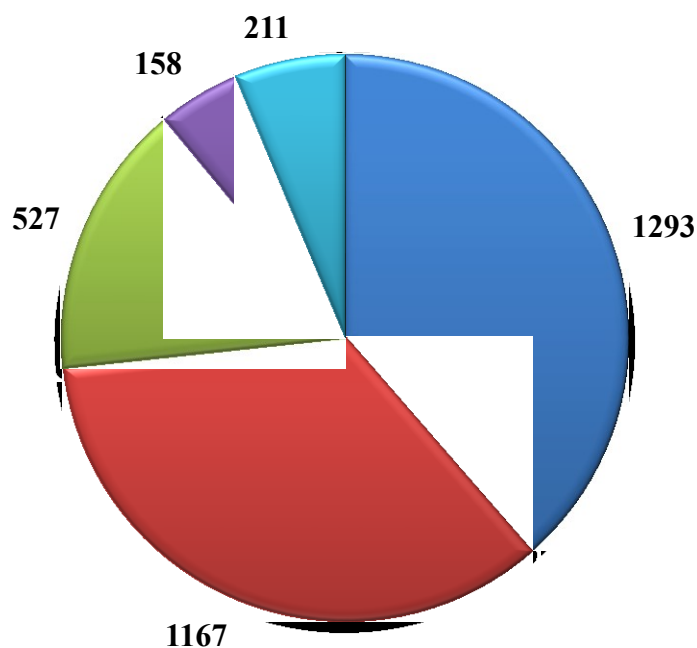
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21.The overall quality of teaching-learning process in your institute is very good.

