



Job Title: Field Development officer

Company: Sri Vela Foundation

Location: Madurai, Pudukkottai

Job Type: Full-time

About Us:

We are a leading financial services company seeking a fresher or experienced and results-driven Field Development officer to join our team. As a Field Development officer, you will play a critical role in recovering outstanding debts and maintaining positive relationships with our customers.

Job Summary:

We are looking for a highly motivated and organized individual to join our collections team. The successful candidate will be responsible for contacting customers to collect outstanding debts, negotiating payment plans, and resolving customer complaints.

Responsibilities:

- Contact customers via phone to collect outstanding debts.
- Negotiate payment plans and settlements with customers.
- Resolve customer complaints and concerns in a professional and courteous manner.
- Update customer accounts and collection systems accurately and efficiently.
- Meet and exceed monthly collections.

Requirements:

- Any Graduate.
- Fresher or Experienced.
- Excellent communication, negotiation, and problem-solving skills.
- Strong organizational and time management skills.
- Ability to work in a fast-paced, dynamic environment.

What We Offer:

- Competitive salary and benefits package.
- Opportunities for professional growth and development.
- Collaborative and dynamic work environment.
- Compulsory Saturday and Sunday off.
- Food and Accommodation completely free.
- Travel allowances weekly provided.

Salary Package:

- 1.8 LPA.

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