



MANNAR THIRUMALAI NAICKER COLLEGE

(Autonomous)

Pasumalai, Madurai- 625004

STUDENT SATISFACTION SURVEY ANALYSIS REPORT

(2023-2024)



**MANNAR THIRUMALAI NAICKER COLLEGE (AUTONOMOUS),
PASUMALAI, MADURAI.**

STUDENT SATISFACTION SURVEY -2023-2024

CONTENT

- **Institutional performance questions**
- **Overall average score**
- **Overall average score - bar chart**
- **Questions wise student response**
- **Questions wise student response - Pie Chart**

1. **The syllabus prescribed for the course suits the objective of the study.**
 - a) Strongly Agree
 - b) Agree
 - c) Neutral
 - d) Disagree
 - e) Strongly Disagree
2. **How much of the syllabus was covered in the class?**
 - a) 85% to 100%
 - b) 70% to 84%
 - c) 55 % to 69%
 - d) 30% to 54%
 - e) Below 30%
3. **How well did the teachers prepare for the classes?**
 - a) Thoroughly
 - b) Satisfactorily
 - c) Poorly
 - d) indifferently
 - e) Won't teach at all
4. **How well were the teachers able to communicate?**
 - a) Always effective
 - b) Sometimes effective
 - c) Just satisfactorily
 - d) Generally ineffective
 - e) Very poor communication
5. **The teacher's approach to teaching can best be described as**
 - a) Excellent
 - b) Very Good
 - c) Good
 - d) Fair
 - e) Poor
6. **Fairness of the internal valuation process by the Teachers**
 - a) Always Fair
 - b) Usually fair
 - c) Sometimes Unfair
 - d) Usually Fair
 - e) Unfair
7. **Was your performance in assignments discussed with you?**
 - a) Every Time
 - b) Usually
 - c) Occasionally/Sometimes
 - d) Rarely
 - e) Never
8. **The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.**
 - a) Regularly
 - b) Often
 - c) Sometimes
 - d) Rarely
 - e) Never
9. **The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.**
 - a) Significantly
 - b) Very well
 - c) Moderately
 - d) Marginally
 - e) Not at all
10. **The institution provides multiple opportunities to learn and grow**
 - a) Strongly Agree
 - b) Agree
 - c) Neutral
 - d) Disagree
 - e) Strongly Disagree
11. **Teachers inform you about your expected competencies, course outcomes and programme outcomes**
 - a) Every time
 - b) Usually
 - c) Occasionally/Sometimes
 - d) Rarely
 - e) Never
12. **Your mentor does a necessary follow-up with an assigned task to you.**
 - a) Every time
 - b) Usually
 - c) Occasionally/Sometimes
 - d) Rarely
 - e) I don't have a mentor
13. **The teachers illustrate the concepts through examples and applications**
 - a) Every time
 - b) Usually
 - c) Occasionally/Sometimes
 - d) Rarely
 - e) Never

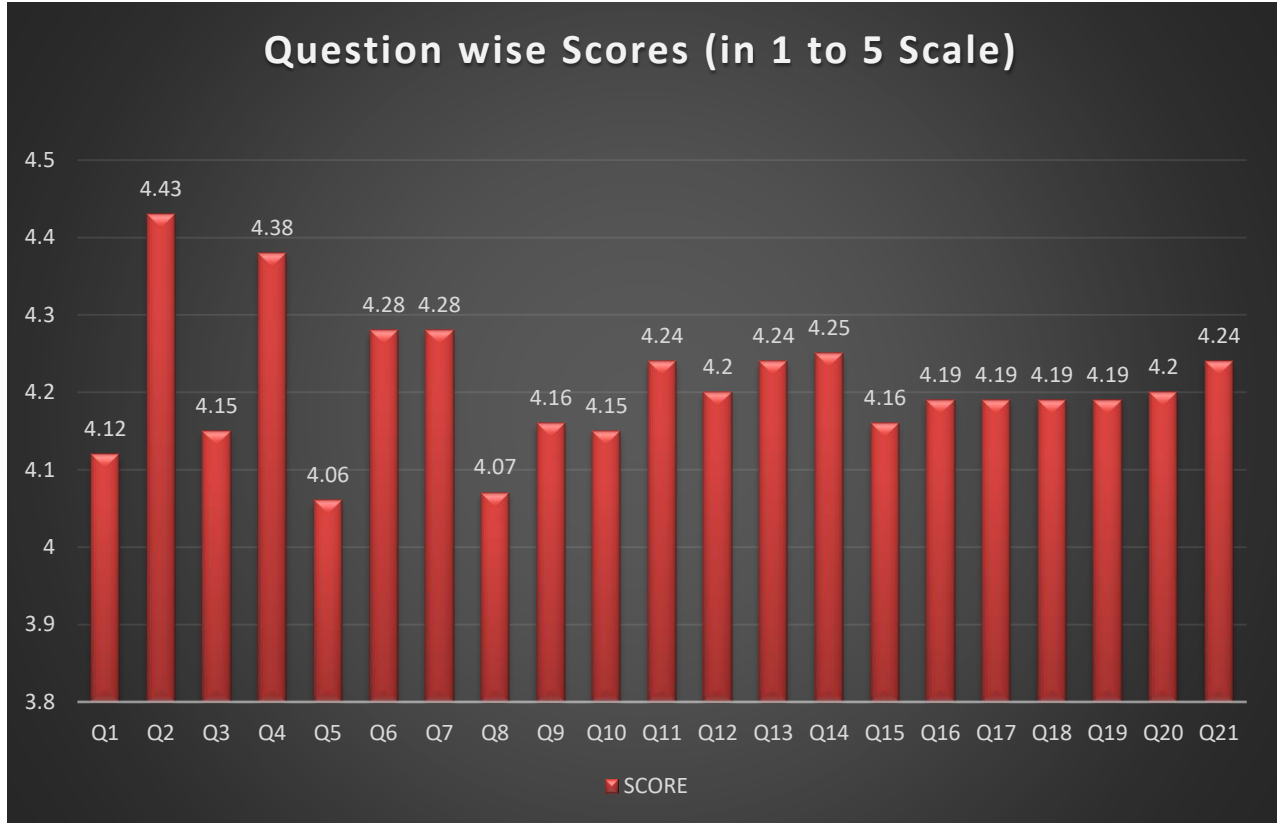
14. **The teachers identify your strengths and encourage you with providing right level of challenges**
a) Fully b) Reasonably c) Partially d) Slightly e) Unable to
15. **Teachers are able to identify your weaknesses and help you to overcome them**
a) Every time b) Usually c) Occasionally/Sometimes d) Rarely e) Never
16. **The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process**
a) Strongly Agree b) Agree c) Neutral d) Disagree
e) Strongly Disagree
17. **The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.**
a) To a great extent b) Moderate c) somewhat d) Very little e) Not at all
18. **Teachers encourage you to participate in extracurricular activities.**
a) Strongly Agree b) Agree c) Neutral d) Disagree
e) Strongly Disagree
19. **Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**
a) To a great extent b) Moderate c) somewhat d) Very little e) Not at all
20. **What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**
a) Above 90% b) 70 – 89% c) 50 – 69% d) 30 – 49%
e) Below 29%
21. **The overall quality of teaching-learning process in your institute is very good.**
a) Strongly Agree b) Agree c) Neutral d) Disagree
e) Strongly Disagree
22. **Facilities(Library, Sports and other Infrastructure)**
23. **Do a SWOC Analysis of the college based on your experience in the campus for the last three years keeping in mind the changes you wish to bring for the development of the institution.**
25.1 Strength
25.2 Weakness
25.3 Opportunity
25.4 Challenges
24. **Three observations / suggestions to improve the overall teaching – learning experience in your institution.**
25. **Suggestions for overall improvement of the institution.**

Student Satisfaction Survey (SSS) on overall institutional performance Answers

Number of responses received for the (SSS) survey = 2986

S.NO.	QUESTIONNAIRE	SCORE
OVERALL AVERAGE SCORE		4.21
1.	The syllabus prescribed for the course suits the objective of the study.	4.12
2.	How much of the syllabus was covered in the class?	4.43
3.	How well did the teachers prepare for the classes?	4.15
4.	How well were the teachers able to communicate?	4.38
5.	The teacher's approach to teaching can best be described as	4.06
6.	Fairness of the internal valuation process by the Teachers	4.28
7.	Was your performance in assignments discussed with you?	4.28
8.	The institute takes active interest in promoting internship, student exchange, and field visit opportunities for students.	4.07
9.	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	4.16
10.	The institution provides multiple opportunities to learn and grow	4.15
11.	Teachers inform you about your expected competencies, course outcomes and programme outcomes	4.24
12.	Your mentor does a necessary follow-up with an assigned task to you	4.2
13.	The teachers illustrate the concepts through examples and applications	4.24
14.	The teachers identify your strengths and encourage you with providing right level of challenges	4.25
15.	Teachers are able to identify your weaknesses and help you to overcome them	4.16
16.	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	4.19
17.	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	4.19
18.	Teachers encourage you to participate in extracurricular activities	4.19
19.	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	4.19
20.	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	4.2
21.	The overall quality of teaching-learning process in your institute is very good.	4.24

QUESTIONWISE SCORE



Questions wise Student Response

1	The syllabus prescribed for the course suits the objective of the Study.	Strongly Agree	Agree	Neutral	Dis Agree	Strongly Disagree
		990	1508	383	59	46
2	How much of the syllabus was covered in the class?	85% to 100%	70% to 84%	55 % to 69 %	30% to 54%	Below 30%
		1703	982	225	47	29
3	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Dis-Satisfactorily	Indifferently	Won't teach at all
		957	1774	61	135	59
4	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
		1781	734	338	91	42
5	The teacher's approach to teaching can best be described as	Excellent	Very good	Good	Fair	Poor
		1183	918	796	60	29
6	Fairness of the internal evaluation process by the teachers	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
		1554	940	346	65	81
7	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/Sometimes	Rarely	Never
		1529	1010	278	90	79
8	The institute takes active	Regularly	Often	Sometimes	Rarely	Never

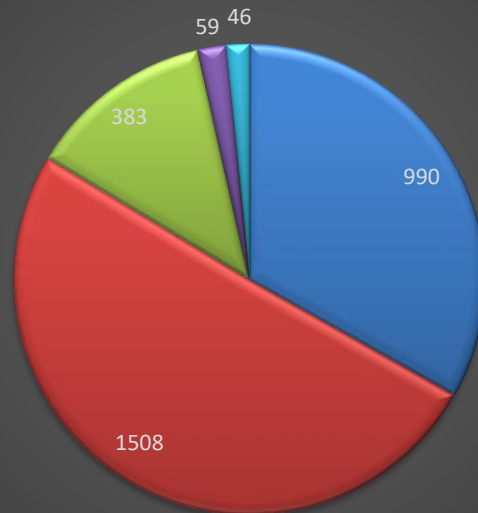
	interest in promoting internship, student exchange, field visit opportunities for students.	1534	571	579	157	145
9	The teaching and mentoring process in your institution facilitates you in cognitive, Social and emotional growth.	Significantly	Very well	Moderately	Marginally	Not at all
		1317	1094	393	87	95
10	The institution provides multiple opportunities to learn and grow	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
		1142	1314	407	80	43
11	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	Every time	Usually	Occasionally /Sometimes	Rarely	Never
		1442	1066	291	112	75
12	Your mentor does a necessary follow-up with an assigned task to you.	Every time	Usually	Occasionally /Sometimes	Rarely	I don't have a mentor
		1392	1050	344	136	64
13	The teachers illustrate the concepts through examples and applications	Every time	Usually	Occasionally /Sometimes	Rarely	Never
		1478	1013	318	93	84
14	The teachers identify your strengths and encourage you with providing right level of	Fully	Reasonably	Partially	Slightly	Unable to
		1482	1001	329	102	72

	challenges.					
15	Teachers are able to identify your weaknesses and help you to overcome them	Every time	Usually	Occasionally/ Sometimes	Rarely	Never
		1460	920	327	168	111
16	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		1261	1229	369	71	56
17	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a Great extent	Moderate	Some What	Very Little	Not at All
		1462	971	298	179	76
18	Teachers encourage you to participate in extracurricular activities.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		1335	1115	361	113	62
19	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a Great extent	Moderate	Some What	Very Little	Not at All
		1469	946	323	156	92

20	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. While teaching.	Above 90%	70%-89 %	50 %-69 %	30 % – 49%	Below 29%
		1328	1142	353	100	63
21	The overall quality of teaching-learning process in Your institute is very good.	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
		1337	1196	348	55	50

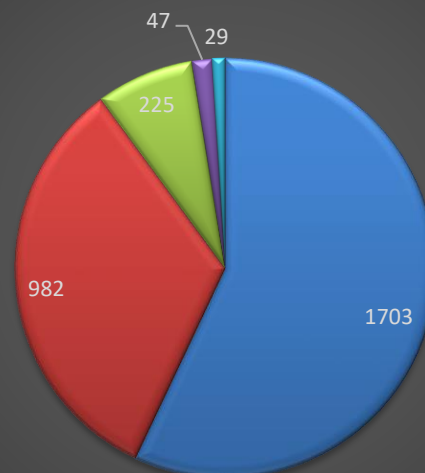
STUDENT SATISFACTION SURVEY – CHART

1.The syllabus prescribed for the course suits the objective of the study.



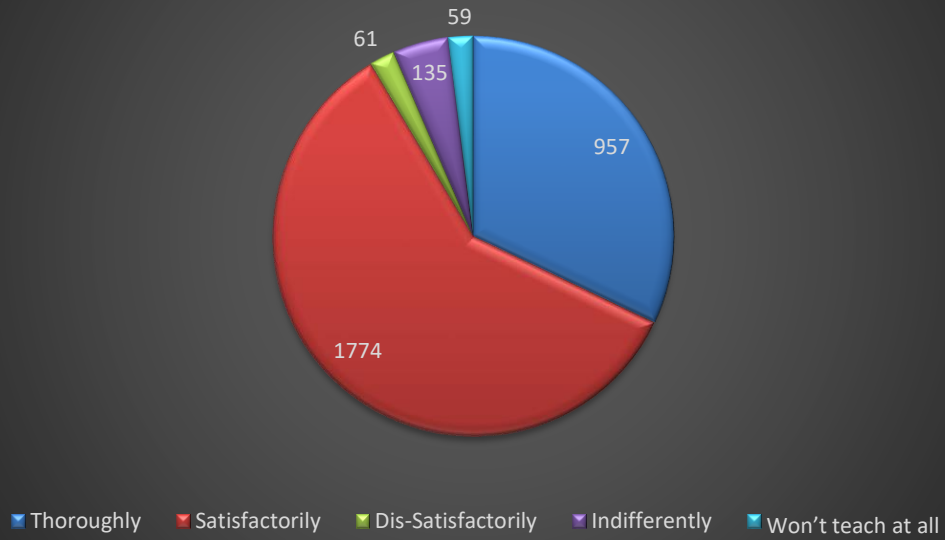
Strongly Disagree Agree Neutral Dis Agree Strongly Disagree

2.How much of the syllabus was covered in the class?

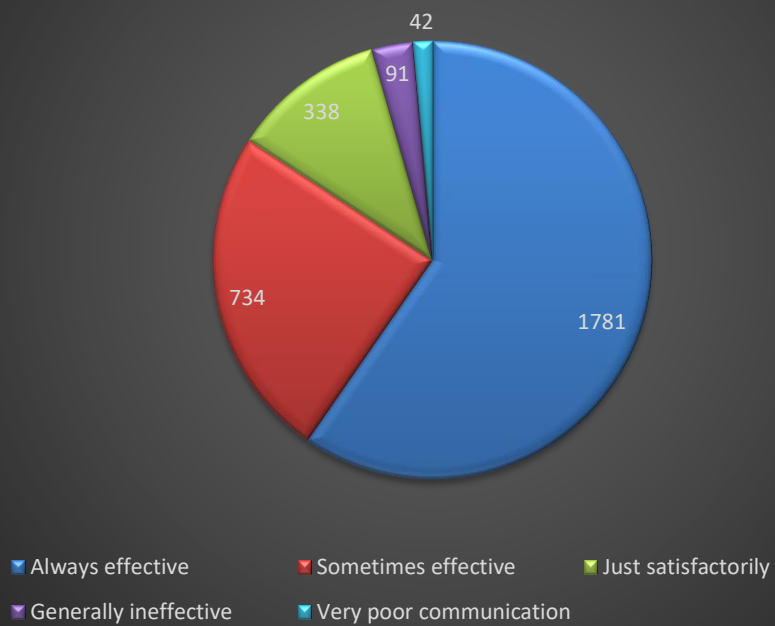


85% to 100% 70% to 84% 55% to 69% 30% to 54% Below 30%

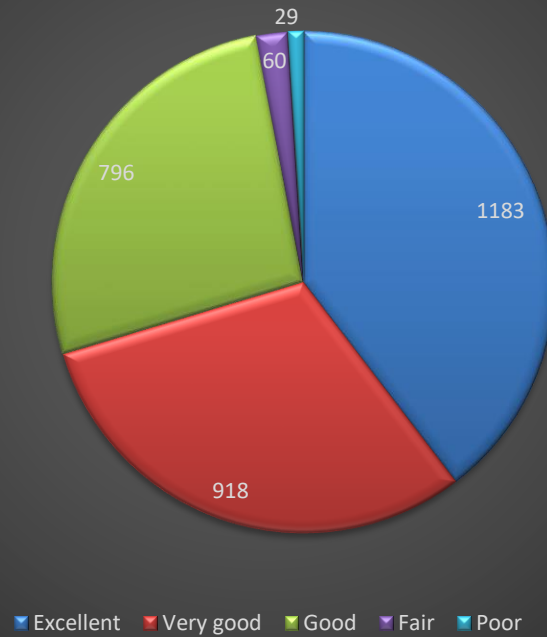
3. How well did the teachers prepare for the classes?



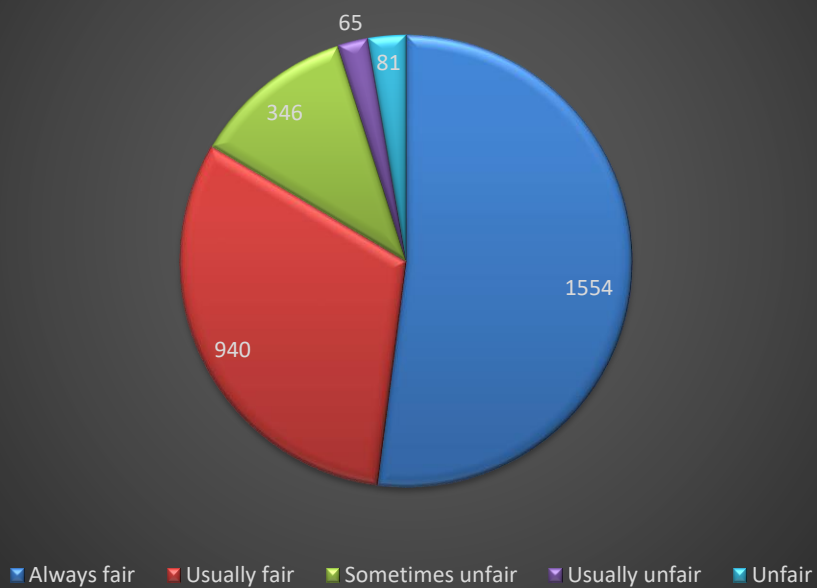
4. How well were the teachers able to communicate?



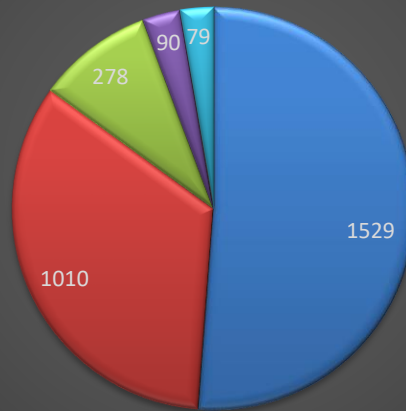
5.The teacher's approach to teaching can best be described as



6.Fairness of the internal evaluation process by the teachers

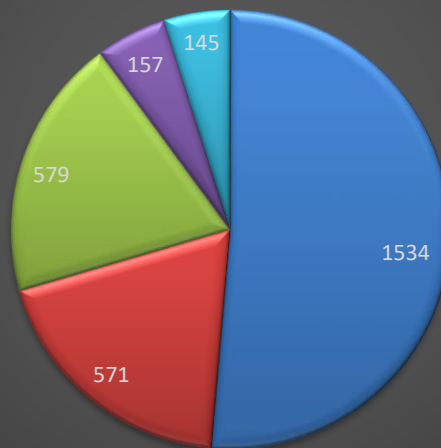


7. Was your performance in assignments discussed with you?



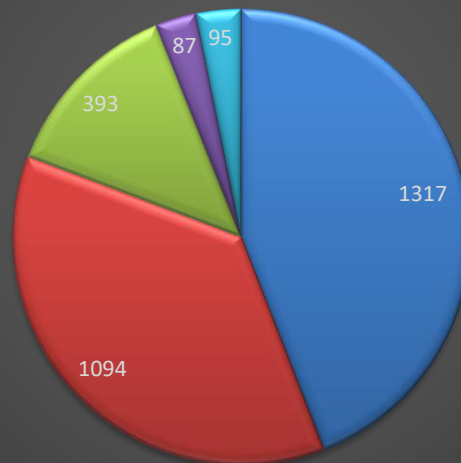
Every time Usually Occasionally/Sometimes Rarely Never

8. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



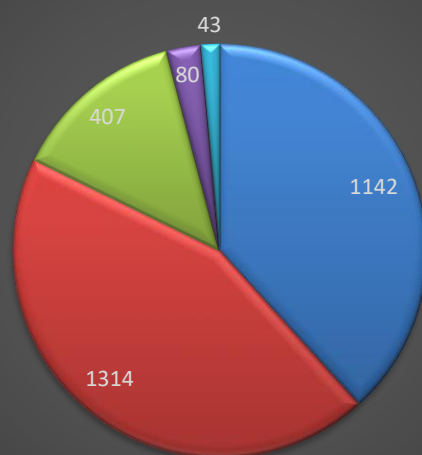
Regularly Often Sometimes Rarely Never

9.The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



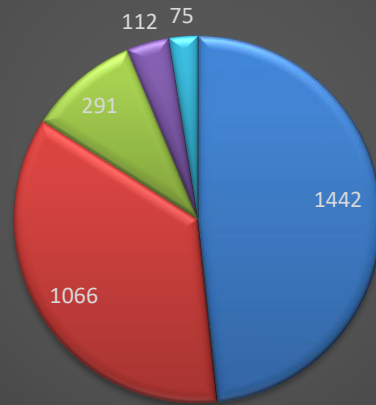
Significantly Very well Moderately Marginally Not at all

10.The institution provides multiple opportunities to learn and grow



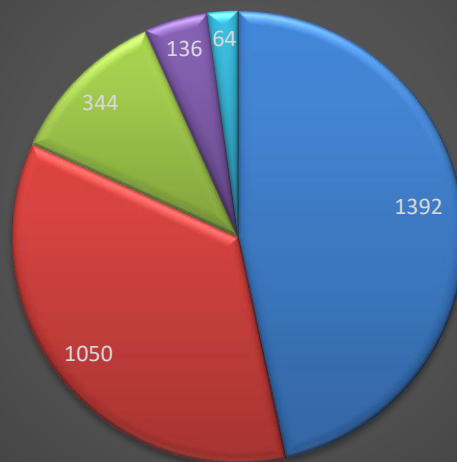
Strongly agree Agree Neutral Disagree Strongly disagree

11. Teachers inform you about your expected competencies, course outcomes and programme outcomes.



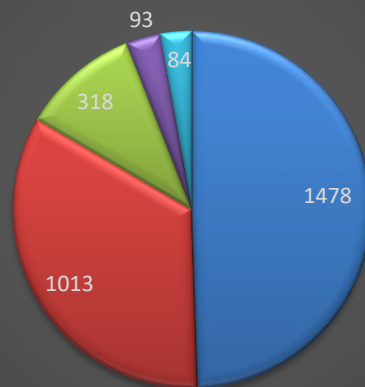
Every time Usually Occasionally/Sometimes Rarely Never

12. Your mentor does a necessary follow-up with an assigned task to you.



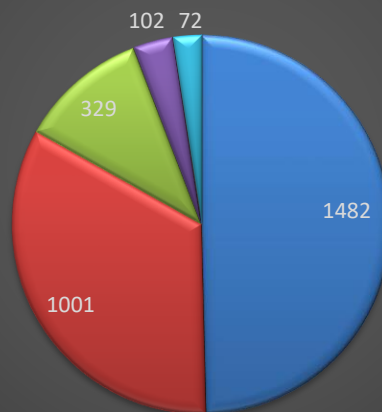
Every time Usually Occasionally/Sometimes Rarely I don't have a mentor

13.The teachers illustrate the concepts through examples and applications



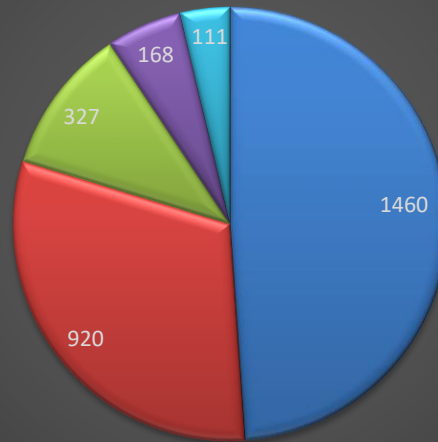
Every time Usually Occasionally/Sometimes Rarely Never

14.The teachers identify your strengths and encourage you with providing right level of challenges.



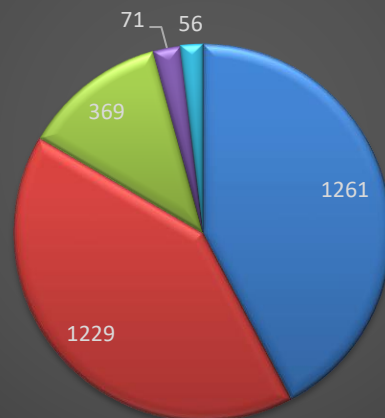
Fully Reasonably Partially Slightly Unable to

15. Teachers are able to identify your weaknesses and help you to overcome them



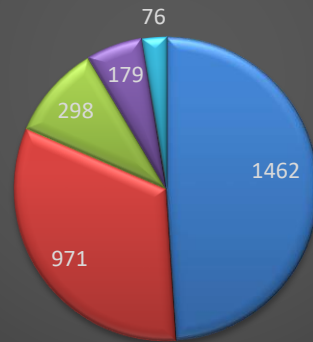
Every time Usually Occasionally/Sometimes Rarely Never

16. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process



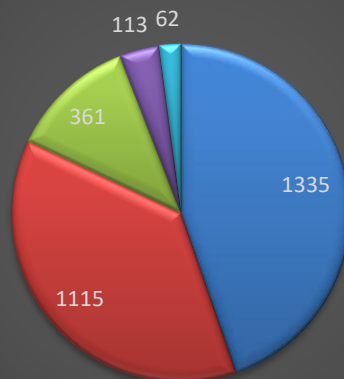
Strongly Agree Agree Neutral Disagree Strongly Disagree

17.The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



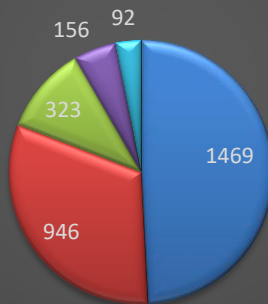
▣ To a Great extent ▣ Moderate ▣ Some What ▣ Very Little ▣ Not at All

18.Teachers encourage you to participate in extracurricular activities.



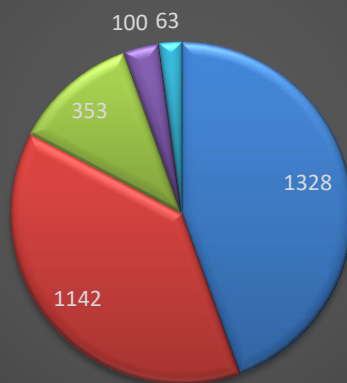
▣ Strongly Agree ▣ Agree ▣ Neutral ▣ Disagree ▣ Strongly Disagree

19. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



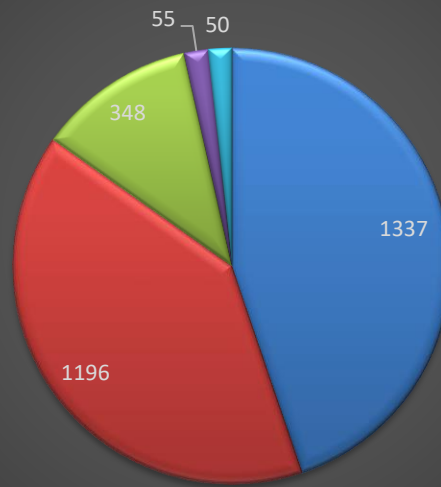
▣ To a Great extent ▣ Moderate ▣ Some What ▣ Very Little ▣ Not at All

20. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.



▣ Above 90% ▣ 70%-89% ▣ 50%-69% ▣ 30% - 49% ▣ Below 29%

21.The overall quality of teaching-learning process in your institute is very good.



1 2 3 4 5